

# CONSUMER ALERT

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Wisconsin Department of Agriculture, Trade & Consumer Protection



## Malware Linked to Fake Funeral Notice Emails

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MADISON – Be aware of a new email scam that uses fake funeral announcements as a way to infect your computer with malicious software (malware). The emails include limited information, noting only that an upcoming service will be held for a “friend” and providing a link for more details. If you receive a similar email, delete it immediately.

Under no circumstances should an email recipient click the link in the email. The link will direct the browser to a foreign website where a .zip file will automatically be downloaded. If this .zip file is opened, malware will be installed onto the victim’s computer.

An email received by a Wisconsin resident fraudulently claimed to be from Eubank Funeral Home & Cremation Services, a legitimate company in Texas. The company has placed a warning message on the homepage of its website to warn the public about this scam and the misuse of its name. Similar emails in this scam may use the names of other businesses.

For more information or to file a consumer complaint, visit [datcp.wi.gov](http://datcp.wi.gov), send an e-mail to [datcp@datcp.wi.gov](mailto:datcp@datcp.wi.gov) or call the Consumer Information Hotline toll-free at 1-800-422-7128.

Connect with us on Facebook at [www.facebook.com/wiconsumer](http://www.facebook.com/wiconsumer).

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*Screenshot of scam email received by Wisconsin consumer:*

**From:** Eubank Funeral Home [<mailto:>]  
**Sent:** Monday, February 10, 2014 11:57 AM  
**To:**  
**Subject:** Funeral announcement

*Eubank*

Funeral Home &  
Cremation Services

For this unprecedented event, we offer our deepest prayers of condolence and invite to you to be present at the celebration of your friends life service on Tuesday, February 11, 2014 that will take place at Eubank Funeral Home at 11:00 a.m.

Please find invitation and more detailed information about the farewell ceremony [here](#).

Best wishes and prayers,

Funeral home receptionist,  
Michael Malone

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